

**WRITTEN QUESTION TO THE CHIEF MINISTER  
BY DEPUTY G.P. SOUTHERN OF ST. HELIER  
ANSWER TO BE TABLED ON TUESDAY 28th APRIL 2015**

**Question**

Further to the Chief Minister's responses to questions relating to expenditure on e-government, which have revealed that, in addition to the £1.8 million in 2014, a further £4.9 million has been allocated to e-government in 2015, will the Chief Minister indicate what further sums have been estimated in the new Medium Term Financial Plan for the years 2016, 2017 and 2018 and what savings, in which departments, are expected to result from this expenditure over those years?

Will the Chief Minister further state how many posts, at what grades, if any, will be lost through this process, and whether the current post-holders will be offered opportunities for redeployment or redundancy, either voluntary or compulsory?

Will he also inform members when it is anticipated that the savings produced by this "spend to save" initiative will exceed expenditure?

**Answer**

The future eGovernment budget is being considered as part of the MTFP2 process, and figures will be proposed with the plan when it is lodged. Detailed breakdowns from departments will be available as each project is initiated.

As individual projects are initiated, a business case will be established to determine the benefits and justify the expenditure. These will be published as part of our commitment under the Corporate Delivery Plan.

Benefits of the e-government programme will include:

- Improvement in customer service, not just in States of Jersey but also in parishes and other organisations (eg Jersey Financial Services Commission)
- Improvement in internal efficiency
  - o Reduction in FTE
  - o Increase in productivity
  - o Capacity created to be redeployed to more valuable activities

Departments are in the process of identifying how restructuring will require their teams to change over the next three years and where eGovernment will facilitate these changes.